

יחידת אנגיוגרפיה – The Radiology – Angiography Unit מידע למטופל ומשפחתו Information for Patients and Their Families

Dear Patient,

The staff of the Angiography Unit is at your service, to provide you with the best possible care and to create a pleasant and supportive atmosphere for you.

This information will help you and your family members upon your admission to the Unit, during the test/procedure, and while planning your discharge.

We will do everything we can to make your stay easier. We are here for you.

About the Unit:

The Angiography Unit is located on the 2nd floor of the Imaging Institute.

Any arrival at the Angiography Unit is by prior appointment made through the Unit's appointment call center.

An appropriate HMO payment commitment is required. For clarification, you may call the Unit secretariat.

The Unit's areas of expertise:

The angiography rooms are operating rooms in every sense, equipped with all the advanced equipment required for performing complex processes with minimal radiation. Angiography makes it possible to treat many problems that in the past required surgery. The Unit's specialists diagnose and treat a wide variety of symptoms and diseases.

Angiography is used in several areas:

- Catheterization of blood vessels for diagnosis and treatment of vascular diseases (varices, defects and tumors in the blood vessels)
- Catheterization of blood vessels to use them as channels through which every organ in the body can be reached for treatment
- Introduction of catheters to central blood vessels for purposes of dialysis, chemotherapy, administration of antibiotics, and intravenous feeding
- Catheterization of blood vessels for diagnosing and treating diseases of the liver, bile ducts and urinary tract that require insertion of a drain or stent
- Maintaining access for dialysis and opening a blocked implant access route
- Performing biopsies from various bodily organs for diagnosis

The Unit works in full collaboration with the Vascular Institute, the Nephrology Unit and the inpatient departments. We do our utmost to make this experience as pleasant as possible.

The Clinic staff:

Director of the Imaging Institute: **Dr. Ofer Benjaminov**

Director of Angiography: **Dr. Adam Farkas**

Head Nurse: **Ms. Isabella Kiebler**

The Head Nurse is available for consultation during morning hours.

Appointment scheduling: **Ms. Dina Hadad**

Admission to the Clinic:

A clerk will identify you according to a photo ID. A nurse and a doctor will speak with you and examine you as needed and in accordance with the nature of the visit/test for which you have arrived. You will be able to ask questions and clarify any details that aren't clear to you.

Hours of operation:

Sundays to Thursdays from 7:30 until the end of activities

Contact:

Appointments: Telephone 02-6555014, Fax 02-6666125, Email: angio@szmc.org.il

Unit secretary: Telephone 02-5645634, Fax: 02-6555710

Telephone reception hours are Sunday to Thursday from 8:00 to 16:00

Nurses: Telephone: 02-6555882

Avoid bringing any valuables, such as cash, jewelry and electronic devices. If you have brought valuables with you, we request that you give them to a family member or companion for safekeeping until the end of the visit. The Medical Center is not liable for any loss or damage to valuables.

Bring medical documentation with you

An up-to-date medical summary that includes your medical background, details of any sensitivity to medication, and a list of medications that you take on a regular basis.

Results of the required blood tests.

Your wait may be extended

The plan of action is determined ahead of time, but there are sometimes unexpected constraints. If there is a change in the plan, you will receive an update.

We apologize in advance and ask for your understanding.

Smoking is prohibited throughout the entire Medical Center.

The course of the visit:

- You are requested to arrive with a companion.
- You must fast for 6 hours before the procedure/test.
- An explanation of each test and treatment will be given to you and your family by the physician performing them, and then you will be asked to sign a consent form for the procedure.
- You will be asked to change out of your clothes into a hospital gown.
- Upon completion of the procedure/test, you will receive a light dairy meal. There is a beverage corner with a hot and cold water dispenser.
- After the procedure/test you will have to stay for observation, for a time to be determined by the attending physician.

Before discharge:

If there are special needs related to the procedure/test, a department staff member will contact the family, a community nurse and/or the Unit for Continued Treatment at the HMO of which you are a member.

Upon discharge from the Unit, you will receive a medical summary letter that includes a summary of the course and results of the procedure/test, recommendations for continued follow up/treatment, and a prescription for medications as needed.

A nurse will explain the recommendations and answer your questions.

We ask that you not leave the Unit before being instructed and discharged by the nurse.

We endeavor to provide you with optimal care.

In order to make things as easy as possible for you, we ask for your cooperation and patience.

Your rights are:

- To receive treatment that respects you and your values
- To know the name and role of the person treating you
- To receive treatment while maintaining your privacy
- To request the presence of another person during your examination, in accordance with the existing conditions
- To receive complete and updated information regarding your diagnosis and treatment
- To receive details with regard to alternative treatments
- To give your consent before treatment
- To receive a detailed written summary of the course of hospitalization upon your release
- To receive copies of the documents in your medical file (some incur a fee, according to Ministry of Health regulations)
- To consult with any medical personnel in addition to the staff directly treating you
- To appoint a representative authorized to receive medical information on your behalf about your state of health
- **Public Enquiries: Mr. Uri Schwarz, fax 02-6522950, email: pr@szmc.org.il**

What we expect of you:

- To give the staff treating you all medical information
- To respect the staff treating you
- To maintain cleanliness
- To maintain quiet
- To not smoke within the Medical Center building
- To avoid damaging Medical Center property
- To leave the Medical Center after it is decided to release you
- To refrain from bringing cooked food into the Medical Center
- To make the Department visiting hours clear to your visitors

General information:

Ordering a personal television set: for a fee, call 02-6555666.

4th floor – mall: restaurants (meat/dairy), convenience store (24/6), flowers and cosmetics, pharmacy, bank, book shop and more.

Coffee stations: cakes and sandwiches – floors 2, 4, 9. On the 2nd floor, it's open 24 hours a day, Sundays through Fridays.

ATM: 2nd floor, opposite the coffee station. 4th floor, in the mall (opposite the bank).

Synagogue: 8th floor. The prayer schedule is posted in the Department.

"Yad Sarah" for borrowing medical equipment: 3rd floor, Sundays through Thursdays, 10:00-14:00.

Dining room: 3rd floor. Meal vouchers for a family member can be purchased at the Patient Admissions Office on the 4th floor. Vouchers for Saturday meals must be purchased on Fridays.

Parking: By Payment. If the hospitalization is longer than two weeks, you can ask the social worker for a parking tag.

Wishing you full health

The Radiology – Angiography Staff

Shaare Zedek Medical Center, Jerusalem